



## Airwave Europe Limited

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**3<sup>rd</sup> March 2026**

**Dear Valued Customer,**

We are writing to inform you of an upcoming change to the pricing of licensed solutions. Effective **1<sup>st</sup> April 2026**, there will be an increase in the rates for new and recurring licence fees, these will apply as contracts come due for renewal.

For over six years, we have maintained our licence pricing. Unfortunately, rising supplier fees and operating costs mean we are no longer able to absorb these increases. Please be assured this decision was made only after careful review of the direct costs of providing the licensed software, as well as the ongoing costs of licence administration and system operation.

We understand that pricing adjustments can be challenging, and we trust that you understand our dilemma. Certainly, we are grateful and respectful for our continued partnership, and our belief in, and commitment to providing exceptional value remains unwavering.

Should you have any questions or require further information please do not hesitate to contact your Account Manager.

Thank you for your attention to this matter.

Yours sincerely,

**The Airwave Management Team**

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